

Alyssa Taylor

Work Experience

Walt Disney World Resort, Disney Springs - World of Disney (College Program) **Sept. 2023 - Present**

- Providing excellent Guest Service within an operation with a daily revenue of 300,000 or greater
- Championing new strategies, initiatives, and processes to increase guest satisfaction
- Representing the Disney Brand and culture by upholding Disney standards and exceeding Guest Expectations
- Communicating effectively with my team of 100 cast members or greater

Ulta Beauty Inc. - Prestige Beauty Advisor **Nov. 2020- Sept. 2023**

- Collaborated with six other associates to achieve daily sales goals of 26,000 or greater
- Managed my team of associates on inventory adjustments
- Championed new procedures on organization to increase our efficiency and lower our rejection rate
- Oversaw quarterly meetings with my team
- Coordinated with brand ambassadors on store pop up events
- Represented my district on a Nationwide Scale to advocate for ways the company can operate more efficiently

AJK Trucking LLC - Administrative Assistant **Sept. 2019-Nov. 2020**

- Stored and catalogued receipts related to company expenses
- Monitored emails and communicated with vendors
- Oversaw drug testing amongst the drivers.
- Ensured that the company was DOT Compliant
- Ensured that the employees adhered to CDC Guidelines and Regulations during the height of COVID
- Negotiated contracts with vendors and employees
- Drafted Contracts so that the company was legally protected.
- Maintained Payroll

Ross Inc. - Sales Associate **June 2017- June 2019**

- Maintained and operated the Fitting Rooms
- Lead the team for Markdowns, Inventory and Training
- Created a new training system that is still used district wide because it increased our retention from 8% to 25%
- Championed new operational systems that lead to store becoming more efficient.
- Recognized on a district level for the standards that my training team operated under

Skills

Technical: Microsoft Applications, Final Draft, Adobe Software, B2B Marketing, B2C Marketing, and Copy Writing
Language: Spanish

Education

FULL SAIL UNIVERSITY
Winter Park, FL
MAJOR: Bachelor of Arts, Creative Writing.
GPA: 3.7 December 2022

Member of the National Honors Society
Graduated with High Honors

Volunteer

Dress for Success | Ulta Beauty | 2022- 2023

Helped provide women with hair, makeup, and clothes for job interview

Food Server | Houston Food Bank | 2017-2017

Served food in the after math of Hurricane Harvey and on Thanksgiving

Concessions | Atascocita High School | 2012-2015

Helped the concessions during the Freshman football games to help fund my local band program

Certifications

- Content Marketing - Blogging for Business
- Advanced Grammar
- Illustrator
- Foundations of Fiction

Published Works

Thirteen | Adelaide Literary Magazine | May 2021
The Man | Adelaide Literary Magazine | Feb 2021

Deleted: Education

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